

South Lakeland Working Together Forum
Stonecross Manor Hotel, Kendal
Wednesday, 13 May 2009 : 12 noon – 2 pm

Minutes

Present

Julian Legat – Chair
Sue Edwards
Susan Jason Wood
James Jason Wood
Jim McKeefery
George Tomlinson
Helen Worton
Jean Worton
Sarah Roberts
Brenda Shepherd (Minutes)

Apologies

Gwyneth Raymond
Becky Squires
John Maguire

Julian welcomed everyone to the meeting, reiterating the Forum's purpose, part of which is to ensure that his strategic planning role links into the operational services of Adult Social Care, who will be represented at future meetings where possible.

Julian gave a reminder that the expenses policy allowed attendees not otherwise reimbursed to claim out-of-pocket expenses for attending the forums via the forms tabled.

1. Minutes of previous meeting

After amending Minute 12.3 to read 'Crake' Valley, the Minutes of 11th March 2009 were agreed as a correct record.

2. Matters Arising

- Action: Julian to check figures re iCT and confirm for next meeting. (Minute 4.)
- Action: Julian to finalise draft JSNA report now received, for circulation on request. (Minute 7.)

Julian tabled sample updated flyer with a view to increasing attendance at Forums. (Minute 12.2.). It was agreed that membership was dictated by agenda contents and local issues

Note: Julian is very willing to meet/attend other meetings/group to promote the Forums.

Action: Julian/Brenda to include Natland Monday Club (contact via Sarah) and Churches Together in circulations.

- Mrs Jason Wood gave update that the room was now ready re Crake Valley satellite forum, and invitations prepared for circulation to local people willing to join. (Minute 12.3.)

Action: Sue to liaise with Mrs Jason Wood re any guidelines plus contacts re Brampton and other groups for networking purposes.

3. Signposts

Sue reported on Penrith and Carlisle Forums held in March. Looked at Carers' Strategy – will feed back findings.

Next Forums:

19 th May	:	Carlisle Old Town Hall	– 1.30 pm
21 st May	:	Penrith Methodist Church	– 1.30 pm

Looking at housing needs and wishes for older people, linking with Cumbria County Council strategy.

Another aspect of Signposts' work is trying to identify GPs already organised with a view to offering speakers on pertinent issues.

3. Carers' Issues

Mrs Jason Wood added that she was encouraging older people to state their experiences and wishes for old age, via the Carers' magazine.

PCT said to be looking at this issue, listening to people's stories and addressing their real concerns and fears.

Action Sarah: if possible, to forward report available to Brenda/Julian.

Other issues deferred, pending Andy Woods' availability.

4. Safeguarding Adults Involvement

Julian explained that Cumbria County Council, Police, NHS and other partners have formed a Cumbria Safeguarding Adults Board, with the aim of enabling adults in Cumbria, who are or may be eligible for community care services, to live life free from abuse or neglect.

Groups have been set up to develop this work, and will be looking at three areas:

- Making sure staff have clear working procedures.
- Training staff to deal with these issues.
- Raising awareness among staff and the public.

Members of the public are welcome to join these groups. Contact Irene Cooper on 01539 713398 or irene.cooper@cumbriacc.gov.uk.

5. **Complaints Involvement.**

Julian reported that the Directorate is interested to know how Complaints were handled, and is setting up a group to look at the issues with a view to formulating a new Complaints one-stage procedure, rather than the current three stages, and will be a joint Health and Social Care high-level policy.

Action All: members wishing to become involved in the consultation should advise Julian, who would forward details to relevant officer. One example given was anyone having a poor experience (eg, carers not arriving on time, not carrying out appropriate tasks etc).

6. **Better Government for Older People**

Julian reiterated that John Elbourne's Review had included numerous proposals to occur by April, with Government funding to help these Forums, for instance. No update yet.

To discuss South Lakeland Forum's representation after outcome of national developments known.

7. **Joint Strategic Needs Assessment**

Julian reminded members of JSNA's purpose to bring all views and needs together to shape services with a view to supporting people in own homes as long as possible. He explained a number of needs identified around the county, but subject to funding re which there are no certainties!

The Housing for Older and Disabled People was a trial topic organised by Shaping Our Lives.

Action: Julian to present more news as develops.

8. **Refreshed Strategy – Engagement**

The Strategy document covering engagement was now four years old. Julian was revising, also trying to map in a more systematic way to avoid problems, and would re-circulate by September.

9. **Any Other Business**

Julian presented details of approaches being made for participation as follows:

- 9.1 Commissioning for Rural Communities offered opportunity to express views and ideas about living in the Lake District. Sought 10 people age 60+ living within the National Park to attend discussion group on 11th May in Windermere.
Action Julian: will circulate/contact and report at end of consultation period.

9.2 Julian advised the meeting that the General Medical Council is seeking contributions from general public towards GP appraisal process. Flyer circulated (deadline for responses: 18th May).

10. Chair Vacancy - South Lakeland Working Together Forum

Julian reminded the meeting of the opportunity for any volunteer wishing to take over the Chair of this Forum, either singly or jointly with another member, with continued admin support from Adult Social Care.

11. Next Meeting:

Wednesday, 8th July, 12 – 2 pm, Stonecross Manor Hotel, Kendal.